

Initial Grievance

Claimant has **(60)** days to file claim from the date of the occurrence or claim will be barred. - Time limit to begin the day after the event occurred.

Claims Handling

Carrier has **(60)** days from receipt of original claim to decline the claim or claim will be allowed.

Appeals and Declinations

The Local Chairman's appeal of a Carrier declination must be submitted in writing within **(60)** days of the date of declination or claim will be barred; Carrier Officer will have **(60)** days from the date of appeal to decline or claim will be allowed.

Conferences

Claim must be listed for conference with Labor Relations within **(60)** days from date of Carrier rejection of the appeal or claim will be barred. Thereafter a mutually acceptable conference date will be established.

Post Conference:

The Carrier must make written notice of all claims disallowed and must pay all claims agreed to be paid within **(60)** days following the conference of such claims.

Arbitration:

SMART-TD's Highest designated Officer to handle such claims has **(365)** days from the date of the final rejection letter to list the claim before a tribunal (Public Law Board or Special Board of Arbitration) having jurisdiction pursuant to the RLA.

Note: Due to the time elements involved it is critical that you return the Carrier declination and original appeal to this office in a timely manner, this will ensure the claim will be listed for handling at conference within the specified agreement time limits.

GCA-577 IGN – Claims Handling Flow Chart

Note: Time limits as stated in this agreement may be extended for any case by mutual agreement between the parties.